

El Monte en Road Bear

Following the announcement by President Trump yesterday (March 11) impacting European travel into the **USA** we would like to update you on the position for El Monte and Road Bear RV brands regarding cancellations and bookings.

This relates to bookings with pick up in the USA, in the next 30 days, by customers in the specific European Countries (Schengen Agreement countries) where travel restrictions have been placed.

Existing bookings:

In line with our previous communications we will waive cancellation fees for travel impacted by these new, government-imposed travel restrictions.

New bookings:

For new bookings from international customers received between now and end of March 2020, where pick up is between 1 July 2020 and March 31 2021, we will offer free cancellation, subject to:

- We will require 5 days' notice prior to the pick-up date
- One way bookings are excluded.

As always we thank you for your ongoing support, and the business we do together. These are unprecedented times, and we remain here to support you, and work together for our mutual customers to continue to enjoy motorhome holidays in the USA.

For any further information – please contact your Account Manager or our teams here at Road Bear RV and El Monte RV.