

Beleid van McRent en Rent Easy in verband met de coronacrisis.

30 april 2020

Please note that we have decided to extend our special rebooking and cancellation policy.

Cancellation: If customers cancel their bookings, our regular cancellation fees will apply.

Rebooking: Customers can postpone their trip free of charge to a later date in 2020 or 2021. (The price of the new booking must at least as high as the price of the original booking.)

Cancellation + Credit for new booking: In case customers plan to postpone their trip to a later date in 2020 or 2021, but are unsure when they will travel, we offer the customers to credit the cancellation fees towards their new booking. (The price of the new booking must at least as high as the price of the original booking. The credit is only valid for bookings at the same McRent / rent easy location).

This policy applies for all rentals with **Pick-Up on or before [14th June 2020](#)**.

If you have customers, who are due to pick-up **after 14th June 2020** and they will definitely not be able to travel, because their flight tickets were cancelled by the airline, please send according documents over to us for confirmation. Such customers will be offered to rebook free of charge to a later date in 2020 or 2021.

New bookings: All 2020 rentals, which are confirmed in May 2020, can be cancelled free of charge until 40 days prior to Pick-Up.

