

Announcement March 18th 2020

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## **Amendment policy for existing bookings**

All clients, whose departure date takes place **before the end of May 2020**, are entitled to **postpone** their travel dates. **New dates** are subject to availability and have to be requested from the Touring Cars Sales office by the partner **before the end of June 2020**. Traveling time for postponed bookings **ends on December 31<sup>st</sup> 2020**. This exceptional amendment policy is **valid from March 17<sup>th</sup> 2020**.

In case of cancellation, Touring Cars holds right to apply regular cancellation policy. All postponed bookings are subject to 100% cancellation fee, regardless of the amended travel dates. For further information, we, kindly, ask you to contact directly our international sales office ([agents@touringcars.eu](mailto:agents@touringcars.eu) / +358 9 849 4050).

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*For almost 40 years, Touring Cars has been providing 'Good Feelings' getaway holidays in Europe with premium motorhomes. Currently we are operating in 12 different countries as a franchise network. Due-to the effect of COVID-19 epidemic, all markets, industries and consumers are in unexpected situation. Currently, many holiday journeys and plans are cancelled on personal reasons or due to the restrictions of local Government. Allow us to provide you with our latest announcement of travelling with Touring Cars motorhome in Europe.*

**Customers' safety and wellbeing is always our first priority**

All operations in our local stations across Europe are **unified with operational policy and safety procedures**. According to our standard measures, we always pay special attention to cleaning contact surfaces of motorhomes and business premises to prevent the spread of seasonal diseases. Our motorhomes are **always maintained and cleaned by our own personnel** to guarantee the best possible safety and hygiene. To fight against this fierce epidemic, we have started to conduct additional procedures such as extra deep cleaning measures in our motorhomes and rental stations, limiting physical contacts and taking special attention towards handwashing hygiene to minimize the risk of contamination.

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## **We want to wish you all the best!**

Let's fight against this global crisis together!

Thank you, in advance, for putting your trust in Touring Cars when placing your future bookings for our valued customers.

